

Shared Care Record

PATIENT FACT SHEET

What is the Shared Care Record?

The Shared Care Record is intended to share your relevant health information from your GP with other health professionals, including hospitals.

This is done using a secure electronic system called ManageMyHealth. The system is operated by MedtechGlobal and is securely hosted within New Zealand.

The type of information that will be made available includes any medical conditions, allergies or disabilities you may have, recalls, immunisations, recent tests or results from x-rays or blood tests and what medicines you have been prescribed.

Why do you need a Shared Care Record?

When you have an emergency situation or hospital appointment, having this information will mean less tests and faster, safer treatment. This will help us treat you immediately rather than have you waiting for test results.

We are also able to use this information to confirm your medicines and know about your allergies.

"The shared care record enables us to access the patient's medications and long term conditions when we most need these – when a patient is unwell and confused, or in the middle of the night. It makes the patient journey through the emergency department so much safer."

- Wellington Hospital ED doctor, Daniel Watson

"It was a real relief to have access to the Shared Care Record. Not only could I be confident I was not prescribing something that would cause known harm, but the patient avoided a potentially long wait for me to be able to access the information I needed, and consequently, the next patient avoided an unnecessary wait too."

- A patient visited an after hours GP and informed them that she was on eight medications and had allergies to several others, but could not recall the names of either the current medications or the ones to which she was allergic.

How will you keep my information safe?

Information is transmitted using state-of-the-art security. Your health data is always stored within New Zealand to ensure our privacy laws protect it. Your health information will only be used for direct clinical care and not for statistical or commercial purposes.

All access to your information is recorded, including the date and time of access, who accessed it and the nature of the information they accessed.

You may opt-out of the project at any time by ringing the freephone number 0800 727 664.

What do I do if I don't want to take part?

Call the Project Info Line

0800 727 664

Or write to:

Freepost Authority Shared Care Record,

PO Box 27380 Marion square

Wellington 6141 (*No stamp required*)

However, if you choose to withhold your information, clinicians involved with your care may not have your information immediately available.

Who will see my information?

At this time access to your information is limited to:

Hospital clinical staff - including ED doctors and nurses and other authorised clinical staff that are involved in your care.

Other General Practices – if you are unable to attend your regular practice and have to visit another practice or After Hours Medical Centre, the medical professionals there will be able to review your record.

Other Health Professionals – once established we plan to work on securely and safely sharing this information with other health professionals for your benefit. This information will not be used by other agencies or for any other reason without your permission.



For more information you can ring 0800 727 664 or ask your GP for a pamphlet.