

08 March 2019

Thank you for your request received on 08 January 2019 requesting information under the Official Information Act 1982. You requested:

- *“The number and all available detail of security incidents (including violence, assaults, and use of restraint), reported in the past year.*
- *The number of security incidents, as above described, in the years 2017 and 2016.*
- *Any reports, documents, meeting notes, or other records addressing security incidents, security staff and management of incidents from 2017 and 2018.*
- *Any documents containing policy around security incidents and use of restraint, including that which governs the actions of security staff.*
- *Security staff employed by the DHB, broken down by full-time, part-time and casual, per quarter for 2016, 2017 and 2018.”*

The information pertaining to your request is below.

Hutt Valley District Health Board’s incident database (SQuARE – Safety, Quality and Reportable Events) became operational in March 2016. Information prior to this date has been archived and is not easily retrievable for analysis. This response provides data from 01 March 2016 to 31 December 2018.

#### **Questions 1 & 2**

- *“The number and all available detail of security incidents (including violence, assaults, and use of restraint), reported in the past year.*
- *The number of security incidents, as above described, in the years 2017 and 2016.”*

The below data is provided from 01/03/2016 to 31/12/2018, the duration SQuARE has been operational.

*\*Events entered under the categories: Physical Assault; Restraint; Seclusion; Threat of Violence; Verbal Abuse; Inappropriate Behaviour.*

## Number of events

Type of Event	2016	2017	2018
Inappropriate Behaviour	79	43	42
Physical Assault	50	55	34
Restraint	84	81	86
Seclusion	68	41	46
Threat of Violence	22	15	21
Verbal Abuse	40	35	12

## The service the events occurred in (e.g. emergency departments, mental health units, other wards)

Service	2016	2017	2018
Emergency Department	122	67	42
Mental Health	153	150	151
Surgical Services	8	8	9
Women's and Children's Services	5	1	3
Medical Services	8	25	8
Older Persons Services	39	9	25
Non-Clinical/Support Services	4	3	2
Community Services	4	7	1

## Perpetrator (the person the incident was logged against)

Incident logged against	2016	2017	2018
Community Patient	3	9	7
Inpatient	234	184	190
Other	100	64	33
Outpatient	1	6	5
Visitor	5	7	6

## The victim (patient, staff, visitor, etc) and who perpetrated the violence.

Victim – note: the victim would be identifiable from the events under perpetrator (below) but would require each individual event to be manually accessed and read. As such, only the data where a staff member has also entered a 'Staff and Other Health and Safety Event' has been provided.

Type of incident/person (victim)	2016	2017	2018
<b>Inappropriate Behaviour</b>			
Employee Casual	0	0	3
Employee Full Time	0	0	7
Employee Part Time	0	0	6
Multiple People Affected	0	0	2
Other	0	0	0
Student	0	0	1
<b>Injury as Result of Taking Part in a Restraint</b>			
Employee Casual	1	2	0
Employee Full Time	3	4	6
Employee Part Time	2	3	4
Multiple People Affected	3	1	1
Other	1	2	0
<b>Threatening Behaviour</b>			
Employee Casual	1	2	2
Employee Full Time	1	8	7
Employee Part Time	1	1	4
Multiple People Affected	0	4	4
Other	0	1	2
<b>Verbal Abuse</b>			
Employee Casual	0	2	1
Employee Full Time	9	5	8
Employee Part Time	4	11	14
Multiple People Affected	3	6	3
Other	0	1	0
<b>Violence (Physical Assault)</b>			
Contractor	0	1	1
Employee Casual	3	6	7
Employee Full Time	23	17	14
Employee Part Time	12	19	9
Multiple People Affected	1	6	3
Other	2	6	2
Visitor	0	4	0

### **Questions 3**

*“Any reports, documents, meeting notes, or other records addressing security incidents, security staff and management of incidents from 2017 and 2018.”*

This information is not easily obtainable from the database and would require manual analysis of each individual event to identify.

**Question 4**

*“Any documents containing policy around security incidents and use of restraint, including that which governs the actions of security staff.”*

Please see attached:

- Orderly Training Summary
- Restraint Minimisation & Safe Practice Policy
- SPEC (Safe Practice Effective Communication)
- Security Policy and attachments (note – this is currently under review)

**Question 5**

*“Security staff employed by the DHB, broken down by full-time, part-time and casual, per quarter for 2016, 2017 and 2018.”*

Staffing breakdown (note that staff employed remained the same for each quarter)

Role	2016	2017	2018
Security	5 FTE	5 FTE	5 FTE