



# Karen Holden, Care Capacity Demand Management (CCDM) Site Coordinator

- Karen joined PDU in October, 2016 in the role of CCDM Site Coordinator working in partnership with the Safe Staffing Healthy Workplace Unit and NZNO/PSA Unions to facilitate the implementation of the CCDM Programme throughout the eligible wards within the DHB. She enjoys coordinating the collection of activity within the Wards to enable staff to collect data to identify the requirement of care, matching care capacity to the demand for care, monitoring and measuring variance and responding to variance.
- She works in the role .7FTE, and also .1FTE as a District Nurse
- She has worked at the DHB as a District Nurse for the past eight years and previous to that as an Anaesthetics and Recovery RN. She also has previous experience working in Occupational Health, Rehabilitation and Orthopaedics. She also spent six years in Australia.
- Karen is a single mum of a 14 year old boy. She likes to travel and renovate her home. She loves going to the hairdresser (to cover the greys from raising a teenager rather than my job role) and getting in the garden.



CCDM Site  
Coordinator 2017 Work