What's happening in the Acute Demand Network?

Tune in to quarterly Acute Demand Network meeting updates to find out what's happening in our work programme.

March meeting update:

We endorsed our integrated winter plan for 2017

We celebrated the success of our recently reviewed 2016 integrated winter plan.. This work aims to address the increased demand experienced over the winter period. The Network endorsed the following initiatives to progress for 2017:

- 1. Ensuring same day acute appointment availability in primary care.
- 2. Proactive follow up in primary care for patients with multiple hospital admissions.
- 3. Implementing winter communications for the Hutt Valley community focused on wellness and accessing services at the right time in the right place.
- 4. Acute paediatric model focusing on improving patient flow between community, ED, CAU and inpatient settings.
- 5. Developing consistent messaging in ED to educate patients on accessing services at the right time in the right place.

We had progress updates on our two new priority areas

At the end of 2016 the Network identified two key priority areas as pivotal to managing acute demand across the Hutt Valley Health System.

1. Health Care Home (HCH) model in primary care

The HCH model builds primary care capability and capacity and aims to improve acute and proactive care and to support greater integration of services in the community. A working group was established early this year to advise how best to implement Health Care Home in the local Hutt Valley context. A proposed approach with a strong equity focus was presented to the Network for feedback. This will continue to inform the development of a proposal over the coming months.

2. Community integration (CI) model

The community integration model will focus on how we provide integrated services closer to home and will link closely with the HCH model. The Network received an update on this work stream which is in the early planning phase. We are currently collecting background information and plan to establish a working group in the coming months to develop this model.

Want to hear more about our two new priority areas? Keep an eye out for a HCH and CI presentation coming your way soon at the Hutt Valley weekly forum and a primary care evening workshop.

If you have any questions or would like to be involved please feel free to contact one of the Acute Demand Network Members or Stephanie.fridd@huttvalleydhb.org.nz