

## Board Talk

One of our priorities has been to make primary care services more readily available for people in the Hutt Valley.

It is pleasing to see that many of the general practices in the region are now taking on new patients, which is a significant change from a couple of years ago.

To improve after hours care the Ministry of Health made additional funding available in 2009, which we used to establish a telephone nurse triage service.

This service enables people in the Hutt Valley to access medical advice at any time. This may include reassurance, suggesting medication such as paracetamol or advising the person to seek medical help either urgently or when the surgery opens in the morning.

It's great to see that this service is well used. Over the period January 2010 to January 2011, the telephone nurse triage service received 30,631 calls.

Over 80% of phone callers needing care were able to wait to see a doctor in the morning after being given appropriate advice.

Less than 1% (288) of patients were referred to the emergency department and 3.5% (1077) of patients were referred to the after hours service.

The service is highly valued by the general practices.

If you or your child is unwell you should ring your general practice. It doesn't matter what time of the day or night you call. If it's after hours you are automatically transferred to the telephone nurse triage service.

Dr Virginia Hope  
Board Chair



## Public Notices

### HUTT VALLEY GP INFORMATION

General practices taking on new patients with no waiting list:

- Gain Health Centre (04) 528 5353
- Hutt City Health Centre (04) 576 2009
- Silverstream Health Centre (04) 527 7376
- Upper Hutt Health Centre (04) 920 1800

General practices taking on new patients but have a waiting list:

- Epuni Medical Centre (04) 567 1217
- Manuka Health Centre (04) 939 1299
- Ropata Medical Centre (04) 920 0800
- Waiwhetu Medical Centre (04) 569 2436
- Whai Oranga O te Iwi Health Centre (04) 564 6966

General practices taking on new patients within their immediate community:

- Petone Medical Centre (04) 939 9868
- Pomare Union Health Centre (04) 567 6414
- Stokes Valley Medical Centre (04) 563 8200
- Taita Medical Centre (04) 939 7390

General practices taking on new patients between 10 – 24 years old:

- Hutt Valley Youth Health Centre (04) 566 0525

### BOARD & COMMITTEE MEETINGS

Board Meeting  
1.00pm Friday 3 June 2011  
Capital & Coast DHB Boardroom

Community & Public Health Advisory Committee  
9.00am Monday 23 May 2011  
Hutt Valley DHB Boardroom

Disability Support Advisory Committee  
1.00pm Monday 23 May 2011  
Hutt Valley DHB Boardroom

Hospital Advisory Committee  
1.00pm Friday 27 May 2011  
Hutt Valley DHB Boardroom

Members of the public are welcome to attend these meetings. Meeting agendas are available on our website.



## Kids buzzing about oral health

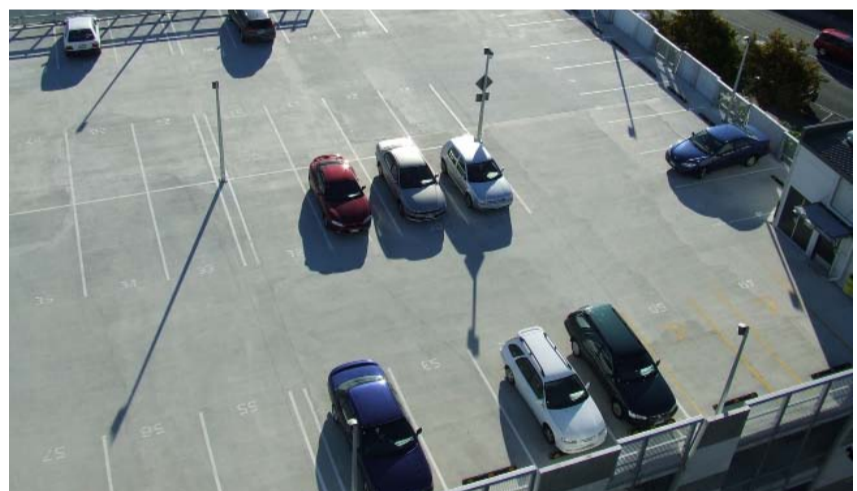
Barnabee, the new oversized mascot of the Bee Healthy Regional Dental Service, has got kids buzzing about dental health.

The Bee Healthy Regional Dental Service started in March this year and is a new community based dental service for all children in the greater Wellington region aged between 0-18.

Campervan sized mobile dental units will visit every school in the region and children will receive their free annual examination at their own school. If they need any treatment, this will be done at one of the 11 brand new community based dental clinics.

While projects are happening all around the country, this is the only one that takes the initiative to make oral health more about general health and invest in health promotion and community engagement. The regional dental team have grasped the opportunity to make their service more relevant to today's kids, because they know full well the startling correlation between oral health and overall health.

For more information visit [www.beehealthy.org.nz](http://www.beehealthy.org.nz)



## Parking at the highest level

The Hutt Hospital car parking building is for patients and visitors to use. There are often spaces available on the top floor, level three, even when the rest of the campus is full.

A lift serves each floor of the building, so there's no stair climbing involved. There are also two accessible car parks reserved for those who hold a CCS Mobility Parking Permit. If you are looking for a park next time you visit the hospital, don't forget the top floor.

### Healthy People

### Healthy Families

### Healthy Communities



Virginia Hope Wayne Guppy Katy Austin David Bassett Debbie Chin Peter Douglas Peter Glensor Keith Hindle Ken Laban David Ogden Iris Pahau John Terris

